

Please note, some processes have been abbreviated on this document to highlight submission and BNI Connect processes. Find detailed instructions per role in the <u>Leadership</u> <u>Team Manual</u> on BNI University.

Online Application Submission Process:

- Visitor Host enters Visitor record into BNI Connect
- Applicant completes online application
- Membership Committee processes and approves application (offline)
- Vice President approves the application online
- Member completes payment
- CORE Support Team Reconciles Membership in BNI Connect

Chapter Transfer Application Submission Process:

- Chapter Transfers require the Member to submit a <u>Chapter Transfer Request</u>
 <u>Form</u> via their Regional website under Chapter Transfer Resources
- Once submitted, the form will be routed to
 - The AD over that area
 - The VP of the incoming Chapter
- It will then be the responsibility of the AD to
 - 1. Approve the transfer, and 2. Send the Member the fillable PDF application
- Member submits the completed PDF application to the Chapter for approval
- MC approves the application and VP or ST upload the approved app to the <u>Approved App Link</u> under Chapter Transfer Resources

Note: Members need a minimum of 6 months credit to transfer chapters

Company Name Change/Classification Change Process:

- Company Name and/or classification change requires LT submission of the <u>Company Name/Classification Change Request Form</u> on your regional website
 - \circ The change must be approved by the MC prior to submission of the form
 - Members may not submit the form for themselves

Paper Application Submission Process (for Visitor Days only):

- Visitor Host enters Visitor record into BNI Connect
- Applicant completes written application and submits app and proof of payment to Membership Committee
- Secretary/Treasurer holds payment (or proof of payment if electronic)
- Membership Committee process and approves application
- Vice President signs back of application
- Vice President notifies new Member
- Vice President notifies Secretary/Treasurer and President of approval for induction
- Secretary/Treasurer enters the Application into BNI Connect
- Secretary/Treasurer converts the Visitor to a Member

- Secretary/Treasurer goes to regional website and uploads Application (digital copy scanned with smart phone) with Proof of Payment to the Director and LT Support Link found your regional website under Member and LT Resources
- Electronic (e-Check) preferred but if new Member pays by paper check
 - o Ensure check is payable to "BNI Global."
 - o Mail to:
 - 11525 N. Community House Road, Suite 475, Charlotte, NC 28277
 - Attention: CORE Team
- For any questions or status updates on applications go to regionaloffice.bni.com

Helpful BNI Connect Action Links:

Visitor Host: Managing Visitors

Adding a Visitor that has not registered to attend the meeting Managing a visitor after attendance at your Chapter meeting

Process for Dropping a Member:

- LTs/DCs/ADs can all submit Dropped Member Form found on your regional website on the Member and LT Resources tab.
- Direct Link: <u>Dropped Member Form</u>

Requesting Return of Payment for Declined Applicants – New or Renewing:

- Go to your Regional Website and click Member & LT Resources
- Click on the link that says <u>Click here for Director and LT support from your CORE</u> <u>Support Team</u>
- Fill out the request form and include the following information in the body of the request:
 - Declined applicant's name
 - Reason for Decline
 - Proof of payment

Have a Question?

- Submit a Support Ticket to regionaloffice.bni.com:
 - LTs can submit requests for:
 - Reinstating an expired Member (Expired Member = Member who is 16 days past renewal date)
 - Check status of application
 - ADs/DCs/LDCs can submit requests for:
 - Any administrative questions on regional operations
 - <u>All requests can be submitted HERE</u>

BNI Connect and University Support:

- Find helpful articles for navigating BNI Connect here
 - or Connect and University log-in issues send an email to support@bniconnect.com
 - or other Connect and University questions, submit a support ticket <u>BNI Connect</u> <u>Support.</u> Click "Submit a Request" in the upper right-hand corner